

## **SYMPHEOS PORTAL - PRIVACY POLICY**

- **Introduction**

Abbott respects the privacy of users of this application and is committed to protecting the privacy of the Personal Information (defined below) that You share with us. This Privacy Policy outlines the type of personal information that is collected by Abbott when You use this Sympheos Portal, and how we use and protect it. This Policy also tells You what to do if You do not want Your Personal Information collected and how You can change information You have already provided to us.

- **Scope**

This Policy applies to Abbott, and all of its wholly owned subsidiaries and affiliates. References to “Abbott” in this policy refer to Abbott, and all of its wholly owned subsidiaries and affiliates. “Personal Information” means any information or set of information that identifies or can reasonably be used to identify an individual (the “Identifiable Person”). “Personal Information” is that defined in Article 4 (1) of Regulation (EU) 2016/679, known as ‘General Data Protection Regulation’ (GDPR) and includes any data that may directly or indirectly identify a natural person. “Special Categories of data” as defined in Article 9 of Regulation (EU) 2016/679 is data that pertains to medical or health conditions, racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, sexual orientation or any other data that is identified as a “special category of data” under Article 9 of Regulation (EU) 2016/679.

- **Purposes of Collection of Personal Information**

Abbott will act as a data processor with regards to the data processed in Sympheos Portal (“Sympheos”) and associated products and will only process data on the basis of legal agreement or by written instructions from You. You are responsible for providing notice of Your data collection, use, and disclosure practices to those whose personal information You collect and process in Sympheos. Abbott may process, as a Data Controller, data relative to Your use of the Sympheos Portal, as explained below in the section titled, “Use of Cookies and Similar Technologies on Sympheos”.

- **Use of Cookies and Similar Technologies on Sympheos**

We use cookies and similar technologies on Sympheos to collect technical information. Cookies are text files containing small amounts of data which are downloaded to Your

computer when You visit a website. Cookies are useful because they allow us to recognize Your computer and improve Your experience on our websites.

Your web browser (such as Internet Explorer, Firefox, Safari or Chrome) then sends these cookies or similar technologies back to the website on each subsequent visit so that we can recognize You. These can only be read by the server that sent it to your browser. Our systems may not recognize Do Not Track (DNT) headers or similar mechanisms from some or all browsers.

Through our use of cookies and similar technologies on Sympheos, we collect the following technical information: Your domain name, browser type and operating system, the webpages You view, links You click, IP address, length of time You visit Sympheos, the referring URL or the webpage that led You to Sympheos and troubleshooting and analytical data to help us provide the Sympheos to You. We may combine this automatically collected information with other information we have about You.

There are various ways that You can control and manage your cookies. Please remember that any settings You change will not just affect these cookies used by Sympheos. These changes may apply to all websites that You visit (unless You choose to block cookies from particular websites).

Sympheos uses the following types of cookies:

- Cookies that are strictly necessary for us to operate and secure access to Sympheos and to recognize You when You login to your Sympheos account.
- Functionality and security cookies are used to help Sympheos display the correct date and time for Your user sessions and to help us protect the integrity of Sympheos and to keep Sympheos secure.

To find out more about cookies visit <https://www.allaboutcookies.org>.

- **Retention of Personal Information**

Abbott will continue to store Your personal information while You have an active Sympheos account. Your Sympheos account will be considered to be inactive once there has been no activity on it for six (6) months. Once Your Sympheos account is considered inactive, all

personal information, including data derived from Your use of Sympheos may be permanently and irrevocably deleted.

- **Notice**

At the time that Abbott collects Personal Information from You for any of the purposes identified above, we will inform You of the purpose for which the Personal Information is being collected and used, and how to contact Abbott with any questions or complaints, or to update Your Personal Information. Abbott will not disclose Personal Information to third parties except in accordance with this Policy and as disclosed at the time of the collection of the Information.

- **Consent**

Abbott will fully inform You and request consent where Personal Information is to be (a) disclosed to a third party or (b) used for a purpose other than that for which the Personal Information was originally collected or subsequently authorized by You. Abbott will not disclose Special categories of data to a third party or use it for any purpose other than that for which it was originally collected or subsequently authorized by You, except as required by law, court order, or subpoena.

- **Security**

Taking into account the nature of the information processing, the cost of implementation and the risks to the rights and freedoms of the data subjects, Abbott will take all appropriate technical and organizational measures to keep Your Personal Information secure. All personally identifiable information is subject to restricted access to prevent unauthorized processing.

- **Data Integrity**

Abbott will not process Your Personal Information in a way that is incompatible with the purposes for which it has been collected or subsequently consented by You. To the extent necessary for those purposes, Abbott will take appropriate technical and organizational measures to ensure that Personal Information is collected lawfully and transparently, relevant for its intended use, accurate, complete and current.

- **Rights**

Under local law, You may have a comprehensive set of rights with respect to their personal information and Abbott has mechanisms established to receive, assess and enact these rights on request from data subjects. These rights may include:

- The right to erasure of Your data (the right to be forgotten).
- The right to object (the right to have us stop using Your data for a specified purpose)
- The right to amendment (the right to have incorrect data amended)
- The right to access (to be given a copy of all the data we hold on You in a portable format)
- The right to the restriction of processing (to restrict the use of Your data)
- Rights related to automated processing (we do not conduct any automated processing)

These rights can be exercised by contacting Abbott using the email address [privacy.info@abbott.com](mailto:privacy.info@abbott.com) or contacting the Abbott Data Protection Officer at Privacy Officer, Abbott, Abbott Park, Illinois 60064. In the event that You wish to make a complaint relative to the processing of Your personal data, You may do so by contacting the Abbott Data Protection Officer at Privacy Officer, Abbott, Abbott Park, Illinois 60064.

- **Transfer to Third Parties**

Where it has been established that it is lawful to do so, and information has been provided to the data subject, and before Abbott transfers Personal Information to a third party that is acting as an agent, it will ascertain that the third party safeguards Personal Information consistent with this policy is subject to the EU General Data Protection Regulation (GDPR) and this relationship will be governed by a legally binding agreement to ensure that the terms of Regulation (EU) 2016/679 are fully complied with.

- **Enforcement**

Abbott will conduct periodic internal audits to our ongoing adherence to this Policy and will promptly seek to remedy any instances of noncompliance brought to its attention.

- **Information Collected on Our Websites**

When You supply Personal Information on Sympheos, we will use it for the express purpose for which it was collected. At any time, however, You may opt out of such future contact by writing us at [privacy.info@abbott.com](mailto:privacy.info@abbott.com) or Privacy Officer, Abbott, Abbott Park, Illinois 60064.

- **Limitation on Scope of Principles**

Please note that we will release Your Personal Information if required to do so by law, or by search warrant, subpoena, or court order.

- **Changes to this Policy**

This Policy may be amended from time to time. When we do amend it, we will also revise the “last updated” date at the bottom of this Policy.

- **Last Updated**

22<sup>nd</sup> April 2020